FITNESS.TRAVEL

BOOKING TERMS

Accommodation at Lost Villa

1. The agreement

These terms apply to bookings of accommodation at Lost Villa, Croatia, through Fitness Travel 100kg AB (hereinafter Fitness Travel). The agreement becomes binding when Fitness Travel has confirmed the booking in writing and the deposit has been paid. By paying, the guest accepts these terms in full and confirms the understanding that the purchase concerns accommodation only and does not constitute a package travel.

In these terms, Lost Villa refers to the accommodation that Fitness Travel offers in the area around Lost Villa on Hvar. The room type chosen (e.g. standard, upgraded accommodation or own bedroom) is stated in the booking confirmation.

2. What the purchase includes (accommodation only)

Fitness Travel 100kg AB sells accommodation only at Lost Villa on the island of Hvar in Croatia. The price paid to Fitness Travel includes:

- **Accommodation:** Accommodation a few metres from the water's edge.
- **Meals:** Breakfast (do-it-yourself), lunch and dinner including drinks.
- **Fitness bar:** Free fitness bar every afternoon.
- **Outdoor gym:** Free access to the outdoor gym.

The following can be purchased on site from Lost Villa: transfer Split return and instructor-led training sessions. These services are sold and delivered by Lost Villa, are paid for on site directly to Lost Villa and are not part of the price or the agreement with Fitness Travel. Fitness Travel has no influence over, or responsibility for, the delivery of these services.

3. Disclaimer regarding local activities and programmes

Fitness Travel does not sell training programmes or instructor services. The local partner Lost Villa is fully responsible for its own range of activities. The opportunity for guests to use the facilities or take part in sessions is to be regarded as a local service at the destination, not as an agreed part of the purchase from Fitness Travel. Changes to local schedules, instructors or activities do not constitute a defect in the accommodation sold by Fitness Travel and do not entitle the guest to a price reduction or cancellation.

4. Transfers and connections (limitation of liability)

The shared transfer is provided by the local partner Lost Villa. Neither Fitness Travel nor Lost Villa is responsible for missed flights, connections or additional costs arising from delays beyond the companies' control (e.g. weather, traffic or technical faults). It is the guest's responsibility to allow sufficient margins for their journey home.

5. Payment terms and binding booking

- **Amounts and dates:** Details of the size of the deposit and the date of the final payment are given on the booking page and in the guest's booking confirmation.
- **Binding effect:** Where Fitness Travel applies deferred payment of all or part of the amount, payment of the deposit constitutes a legal obligation to pay the full price of the accommodation in accordance with the applicable cancellation rules, regardless of whether the stay subsequently takes place.
- **Late payment interest:** In the event of non-payment, late payment interest is charged in accordance with the Swedish Interest Act (räntelagen), together with a statutory reminder fee.

6. Cancellation protection and medical reasons

- **Scope:** Cancellation may only take place in the event of acute illness or a serious accident of such a nature that the guest cannot reasonably travel to or stay at the destination.
- **Assessment:** The cancellation protection applies when the guest, for medical reasons, cannot travel to or stay at the destination. An injury that only limits physical activity (e.g. sports injuries, fractures or similar) therefore does not entitle the guest to cancel. The training is voluntary and can be adapted to ability, and an injured guest can still take part in much of the programme and enjoy the accommodation, food and surroundings. If injuries that only affect the training were grounds for cancellation, the protection would in practice become a way to cancel without reason. If the guest is medically able to travel and stay at the accommodation, the injury does not constitute grounds for cancellation under the cancellation protection.
- **Medical certificate:** An approved cancellation requires a medical certificate confirming that the guest is in a medical condition that makes it impossible to travel to or stay at the destination. The certificate must state the dates of the booked stay and that the doctor expressly advises against the stay. The certificate must reach Fitness Travel no later than 10 days after the cancellation.
- **Cost:** For an approved cancellation, the amount paid is refunded minus an administration fee of SEK 300 and the cost of the cancellation protection itself.

7. Cancellation without cancellation protection

- **More than 60 days before arrival:** If the booking is cancelled more than 60 days before the day of arrival, everything paid is refunded except the registration fee and any cancellation protection, which are not refundable. The size of the registration fee varies and is stated in the booking confirmation.
- **Cooling-off period:** The booking can be cancelled free of charge within 3 days after the booking date, provided the cancellation is made in writing and the day of arrival is more than 60 days away. Everything paid is refunded.
- **60 days or less before arrival:** If the booking is cancelled 60 days or less before the day of arrival, no refund is given. The final payment is due 60 days before arrival and the full price of the accommodation is payable.

8. Liability, insurance and force majeure

All use of equipment and participation in activities at the destination is entirely at the guest's own risk. Fitness Travel is not liable for personal injury, illness or loss of property. The guest is responsible for having adequate travel insurance. The companies are exempt from liability in the event of force majeure (natural disasters, strikes, decisions by authorities, etc.).

9. Documentation and marketing

Fitness Travel documents stays with photos and video for commercial use. By booking, the guest consents to this. A wish not to take part must be communicated in writing to the staff on site no later than on arrival. As a customer you may receive newsletters and offers from Fitness Travel. You can decline when booking and unsubscribe at any time.

10. Complaints

Complaints concerning the accommodation must be raised on site so that action can be taken. A written complaint must reach Fitness Travel no later than 14 days after the end of the stay. If the complaint is received later, Fitness Travel is entitled not to handle the matter.

Important information

This booking concerns accommodation and is not a package holiday.